TIMEXTENDER   touchstone
BUSINESS INTELLIGENCE

DAS Italia
Legal Services
TimeXtender Data Integration.

At A Glance:

Solution Snapshot:

> Future-proof system to replace existing legacy IT systems.

> Hands-on, user-friendly system.

> System that allows model building for bespoke functions.

Benefits:

> Data refreshes that take 2 hours, rather than the previously 2 days.

> Simple and logical presentation of information.

> System that can grow with the business as their business-related data grows.

DAS Italia protects, stores and analyses its data using TimeXtender.

Italian legal defense company DAS wants to invest its time and talent on legal matters, not data management. That's why the combination of security and ease of use made TimeXtender's data platform solution so appealing.

LEGAL PROTECTION FOR ALL

Founded in 1959 and with its main offices in Verona, DAS Italia is committed to guaranteeing equal opportunities of legal defense for all of its clients. Fully aware that the Italian justice system often operates at a nightmarishly slow pace, DAS seeks a quick resolution of disputes and attempts to avoid uncertain outcomes casting clouds over the futures of individuals.

With a team of legal professionals and a range of legal protection products, DAS supports private citizens, professionals and businesses with technical, timely and qualified support from lawyers and experts as well as unlimited telephone consultation, out of court assistance and legal advice. DAS is a leading brand in international legal protection insurance, with 13m customers in 17 countries. In 2017, its income totaled €1,081m.

> "Data refreshes that previously took two days now take two hours using TimeXtender."

Planning & Controlling Manager, DAS Italia

SEARCHING FOR SOMETHING SMARTER

DAS found itself facing a problem that is shared by many established companies – legacy IT systems fast approaching their best-before dates. Systems created years ago could never have anticipated the rapid increase in business-related data, so we're reaching the limits of their capabilities. Also, users were keen to sample the fresh analytical opportunities that modern, technologically innovative solutions now offer but that systems in the past hadn't even anticipated. Finally, with limited IT resources, DAS wanted its own staff to be able to get hands-on with simpler, more user-friendly systems. DAS is, after all, built to serve customers who have legal problems, so that's what DAS wanted the lion's share of its time and resources to be concentrated on.

A tipping point was reached when DAS decided that its existing systems were causing as many problems as they were solving by becoming hard to maintain and creating data flow problems that made it hard to keep track of all data. In order to provide the analysis and insight that the business required, DAS went looking for a replacement system that would meet two main criteria. Firstly, it wanted something that had a dashboard and front-end capable of being used and understood by anyone within the business. Secondly, it needed something that would allow model building for bespoke functions, something that the current system didn't allow.

FAST, MODERN AND EASY TO USE

DAS italia realised that implementing TimeXtender to build a future-proof data warehouse would be a much better way to proceed than attempting to update or patch the existing system with new technology. For instance, TimeXtender's ability to incrementally load data into the source system and still provide accurate fields was seen as a huge improvement.

FLEXIBILITY AND FUNCTIONALITY BUILT-IN

"TimeXtender presents information simply and logically.

We can see data, analyse it and add fields without relying on IT support to make changes. Since we are not IT people, having a sufficient level of autonomy to see what we need to see, to add, modify and to model new things - that's crucial."
- Planning & Controlling Manager, DAS Italia

touchstone
BUSINESS INTELLIGENCE

Our mission in this digital age is to help our customers perform better by enabling them to harness the data they need to make better decisions.

We do this using our extensive expertise to deploy best in class BI and EPM solutions in an innovative and creative way to ensure clients to realise real business benefit.

Our specialist BI team built over the last few years is hand picked for their expertise in Business Intelligence and Enterprise Performance Management boasting numerous successful BI and EPM projects across a wide range of industries, TouchstoneBI is recognised as TimeXtender's leading UK partner.

We work with our clients on their journey from data discovery to visualisation ensuring that they measure what matters. We can then work to ensure that adoption is as wide as possible across the organisation, making available their most important KPIs anywhere, anytime and on any device.

www.touchstonebi.co.uk | info@touchstonebi.co.uk
+44 (0)20 7121 4701 | 46 Worship Street, London, EC2A 2EA

TIMEXTENDER
PARTNER